TELEHEALTH INFORMED CONSENT
Effective Date: January 5, 2026

Elite Faith Health ("Elite Faith Health," "we," "our," or "us") is a brand of Elite Faith Mobile Medical Clinic, PLLC ("Practice"). This Telehealth Informed Consent ("Consent") governs your participation in telehealth services provided by Elite Faith Health.

By enrolling, scheduling, or receiving care via telehealth, you acknowledge you have read, understood, and voluntarily consent to the terms described herein.

NATURE OF TELEHEALTH SERVICES
Telehealth involves the delivery of healthcare services through electronic communications technologies, including secure video, audio, and asynchronous messaging platforms. Telehealth may permit clinicians to evaluate, diagnose, and treat certain medical conditions remotely when clinically appropriate.

All telehealth services are rendered at the sole professional discretion of licensed clinicians employed or contracted by the Practice and are subject to clinical appropriateness, availability, and applicable state and federal licensure and regulatory requirements.

RISKS AND LIMITATIONS
You understand and acknowledge that telehealth has inherent limitations and may not be suitable for all medical conditions or clinical situations. These limitations may include, without limitation:

- The inability to perform hands-on physical examinations or certain diagnostic procedures
- Reliance on patient-reported information and the functionality of communication technologies
- Reduced ability to fully assess, diagnose, or manage certain acute, complex, or chronic conditions as compared to in-person care

You acknowledge and agree that, in the clinician's sole professional judgment, telehealth services may be insufficient and that in-person evaluation, diagnostic testing, referral to another healthcare provider, or specialty consultation may be clinically necessary to ensure appropriate care. This may include, without limitation, pediatric preventive services requiring in-person physical examination, management of complex chronic conditions, or treatments requiring in-person administration.

You further acknowledge and agree that Elite Faith Health does not provide emergency medical services. Clinicians may prescribe medications within the scope of their licensure and applicable laws. Certain medications, including controlled substances, injectable therapies, such as insulin or other injectable therapies, or medications requiring in-person monitoring, are not prescribed via telehealth. When such services are clinically indicated, referral to an appropriate in-person healthcare provider will be required.

Telehealth services are not intended for the diagnosis or treatment of medical emergencies. In the event of an emergency, you should call 911 or seek immediate in-person medical care. You are responsible for seeking immediate in-person care in the event of a medical

emergency, worsening symptoms, or urgent concerns that cannot be safely addressed via telehealth.

You acknowledge and agree that asynchronous communications, including messaging or email consultations, are subject to clinician review and response times are not guaranteed. Urgent concerns should not be submitted via asynchronous channels.

ELIGIBILITY AND LOCATION REQUIREMENTS
You must be at least eighteen (18) years of age or the legal guardian of a minor patient to consent to telehealth services. At the time telehealth services are rendered, you must be physically located in a state in which the Practice and its clinicians are duly licensed, including Virginia, Maryland, Florida, or Texas.

Telehealth services for minors are provided only for limited, clinically appropriate concerns. Guardians remain responsible for in-person care and routine pediatric services.

Elite Faith Health reserves the right to deny, suspend, or discontinue telehealth services if these requirements are not met.

TECHNOLOGY REQUIREMENTS
You are responsible for maintaining the necessary technology, including a compatible device and reliable internet connection, to participate in telehealth services

CONFIDENTIALITY AND DATA SECURITY
Telehealth services are provided through HIPAA-compliant electronic platforms designed to protect the privacy and security of your health information. While the Practice implements reasonable administrative, technical, and physical safeguards, you acknowledge that no electronic communication system can guarantee absolute confidentiality or security.

You agree not to transmit medical or sensitive health information via standard email or non-secure telephone communications.

VOLUNTARY CONSENT
By enrolling in membership and utilizing telehealth services, you acknowledge and agree that:

1. You have read, understood, and agree to this Consent;
2. You voluntarily consent to receive healthcare services via telehealth;
3. You understand the risks, benefits, and limitations of telehealth; and
4. You understand telehealth does not replace emergency medical care or in-person evaluation when such care is clinically necessary.

CONTACT INFORMATION
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Please do not submit medical or sensitive health information via email or phone.