PRIVACY POLICY
Effective Date: January 5, 2026

Elite Faith Health ("Elite Faith Health," "we," "our," or "us") is committed to protecting the privacy and security of personal information and health information. Elite Faith Health is a brand of Elite Faith Mobile Medical Clinic, PLLC ("Practice").

This Privacy Policy describes how information is collected, used, disclosed, and protected in connection with our website and services.

INFORMATION COLLECTED
We may collect the following categories of information:

Personal Information
Information that identifies or relates to you, including but not limited to your name, contact information, date of birth, billing and payment details, and account credentials.

Health Information
Protected Health Information ("**PHI**") as defined under the Health Insurance Portability and Accountability Act of 1996 ("**HIPAA**"), which may include medical history, symptoms, diagnoses, treatment information, and other health-related data. PHI is collected solely through secure, HIPAA-compliant systems.

Technical and Usage Information
Limited technical information related to your interaction with our website or platforms, such as device type, browser information, and usage data, collected for security and operational purposes.

HOW WE USE INFORMATION
We use information collected for purposes that may include, but are not limited to:

- Providing, administering, and managing membership-based services
- Delivering telehealth services and coordinating care
- Processing payments and managing billing
- Communicating operational, administrative, or legal notices
- Complying with applicable legal, regulatory, and professional obligations
- Maintaining security, quality assurance, and internal operations

Information is used only to the extent necessary to perform these functions and in accordance with applicable law.

HIPAA COMPLIANCE
Where applicable, the Practice complies with HIPAA and applicable state privacy laws. PHI is accessed, used, and disclosed only as permitted or required by law, including for treatment, payment, healthcare operations, or pursuant to a valid authorization.

Electronic communications and telehealth platforms used by Elite Faith Health are HIPAA-compliant. Members acknowledge that electronic communication, including video, messaging, or email, carries some inherent risk of unauthorized access despite security measures.

This Privacy Policy is not intended to replace or supersede any Notice of Privacy Practices required under HIPAA, where applicable.

DISCLOSURE OF INFORMATION
We do not sell personal information or PHI.

Certain vendors, including EMR providers, telehealth platforms, and prescription fulfillment programs, are considered Business Associates under HIPAA and are contractually bound to safeguard PHI.

For minor patients, parents or legal guardians may access certain PHI in accordance with applicable law.

Information may be disclosed under the following circumstances:

- To Business Associates who assist in the operation and administration of our services, including but not limited to electronic medical record systems, telehealth and communication technologies, payment processors, prescription cost-savings or medication fulfillment programs, and other vendors performing services on our behalf, provided such parties are subject to appropriate confidentiality, security, and data protection obligations.
- As required by law, regulation, court order, or governmental request
- To protect the rights, safety, or property of Elite Faith Health, the Practice, our patients, or others

DATA SECURITY
We implement reasonable administrative, technical, and physical safeguards designed to protect personal information and PHI against unauthorized access, use, or disclosure. Despite these efforts, no system can guarantee absolute security, and we cannot warrant the security of information transmitted electronically.

Please do not submit medical or sensitive health information via email or standard phone communication.

DATA RETENTION
Information is retained for as long as reasonably necessary to fulfill the purposes outlined in this Privacy Policy, comply with legal and regulatory requirements, resolve disputes, and enforce agreements.

YOUR RIGHTS
Your rights regarding personal information and PHI may vary depending on applicable federal and state laws. Subject to such laws, you may have the right to request access to, correction of, or restrictions on certain uses or disclosures of your information.

Requests must be submitted in writing and will be handled in accordance with applicable legal requirements.

Certain state laws may provide additional rights regarding your health information. Where applicable, Elite Faith Health complies with state-specific privacy requirements

CHANGES TO THIS PRIVACY POLICY
Elite Faith Health reserves the right to modify this Privacy Policy at any time. Updated versions will be posted on the website and become effective upon posting. Continued use of our services after such posting constitutes acceptance of the revised Privacy Policy.

CONTACT INFORMATION

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Please do not submit medical or sensitive health information via email or phone.